VACANCY - 1951

REFERENCE NR	:	**VAC00750/25**
JOB TITLE	:	**Specialist: Functional Application Support**
JOB LEVEL	:	**C4**
SALARY	:	**R 409 935 – R 614 903**
REPORT TO	:	**Consultant: Functional Application Support**
DIVISION	:	**ADM: Exec Apps Development & Maintain**
DEPT	:	**IFASS: Transversal and Unique Systems**
LOCATION	:	**SITA Centurion**
POSITION STATUS	:	**Permanent (Internal & External)**

Purpose of the job

To provide Functional Application Support Services relating to specific application systems according to service elements as specified in the applicable service level agreements.

Key Responsibility Areas

- To provide Business Advisory Services.

- To provide functional application support services.

- Provide implementation support.

- Transfer skills to team members.

- Provide Integrated Management information support solutions to clients and management.

- User acceptance/system testing

- Provide solutions to system related problems.

- Update/review Online-Help and/or equivalent documentation.

- Manage the system change process

Qualifications and Experience

Minimum: 3-year bachelor's degree or National Diploma in ICT or a related field.
Experience 3-4 years' experience/exposure in ICT services/Industry. Experience of systems maintenance and support application on client related mainframe applications.

Technical Competencies Description

Understanding of the client business. (Business processes, policies and/or business operations). Business Process Management (BPM). Software integration testing, system integration testing, user acceptance testing and implementation of acceptance testing procedures. Understanding of enterprise business systems. Software configuration/release principles. System implementation methodologies. Customer Relationship management. SITA Internal processes. IT Security standards and practices. Service management principles Client Business process development/ improvement. URS Development.

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process

1.   Register using your ID and personal information

2.   Use received one-time pin to complete the registration

3.   Log in using your username and password

4.   Click on "Employment & Labour

5.   Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1.   Click on "Employment & Labour

2.   Click on "Recruitment Citizen"

3.   Login using your username and password

4.   Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882
CV`s sent to the above email addresses will not be considered

Closing Date: 11 October 2024

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short-listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant's documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.